

DFA's Response to COVID-19

Dairy Farmers of America (DFA) is committed to ensuring that our farm members', employees' and customers' health and wellbeing is at the forefront of our efforts. As everyone is well aware, the Coronavirus (COVID-19) crisis has escalated substantially in the past weeks and days. DFA has been actively monitoring the situation and following Centers for Disease Control (CDC) recommendations.

We are dedicated to maintaining supply chain continuity; the fluid milk and powdered milk supply chain is not anticipated to have any substantial impact due to the outbreak. DFA has farm families across the United States providing milk to our manufacturing sites, and multiple plants have the capability to process milk to ensure our customers' supply chain is not interrupted, even if worst case scenario should occur and a site needs to temporarily cease operations.

Additionally, DFA supply quality and procurement teams have been actively reviewing the various supply chain avenues and ensuring we have addressed any challenges that may occur with vendors and service providers.

Each DFA manufacturing site has verified its business continuity plans to address issues directly related to COVID-19. We have implemented social distancing procedures until further notice; this means those who are able are working from home, and we are staggering breaks in our manufacturing facilities.

As bars and restaurants are mandated to close around the country, we understand everyone's response is different — from shifting to delivery and pick-up only to finding other creative ways to serve your customers. And just as you are being flexible to support your customers and ensure that consumers continue to be nourished during times like this, so are we. We remain here to offer our experience and high-quality products and are working internally to monitor insights and solutions that can best serve you.

At this time, we are not anticipating any interruption of the milk or product supply; however, COVID-19 is a dynamic situation being monitored moment to moment. Should a challenge arise, we will communicate available solutions with you.

We value your business and look forward to our continued work together to help ensure the nation's food supply.

